


Name:			
Enrolment No:			
<b>UPES</b> <b>End Semester Examination, December 2023</b>			
Course: Communication Skills		Semester: 1	
Program: B. Pharmacy		Duration : 1.5Hours	
Course Code: BP105 T		Max. Marks: 35	
<b>Instructions:</b>			
<b>SECTION A</b> <b>(1Qx10M=10 Marks)</b>			
<b>Attempt 1 out of 2</b>			
<b>S. No.</b>		<b>Marks</b>	<b>COs</b>
<b>Q 1</b>	Write about Psychological and Environmental barriers in the communication scenarios.	<b>10</b>	<b>CO1</b>
<b>Q 2</b>	Explain in detail two rules you will strictly adhere to while preparing presentations.	<b>10</b>	<b>CO4</b>
<b>SECTION B</b> <b>(5Qx5M=25 Marks)</b>			
<b>Attempt 5 out of 7</b>			
<b>Q 1</b>	Discuss the role of noise in the Communication Process.	<b>05</b>	<b>CO1</b>
<b>Q 2</b>	While communicating with others, briefly write about the social zone and the distance that is based on proximity maintained.	<b>05</b>	<b>CO2</b>
<b>Q 3</b>	Write briefly about the traits of active listeners.	<b>05</b>	<b>CO3</b>
<b>Q 4</b>	Mind maps look very complicated. They are not easy to use and are not suggested. Respond to this statement with your views.	<b>05</b>	<b>CO4</b>
<b>Q 5</b>	It is OK to ask about financial benefits in the interview. Discuss briefly.	<b>05</b>	<b>CO5</b>
<b>Q 6</b>	Making more slides will help me deliver my presentation well. Do you agree? Justify.	<b>05</b>	<b>CO5</b>
<b>Q 7</b>	In a group discussion, You should always start the discussion. Throw light on this statement.	<b>05</b>	<b>CO4</b>