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| <b>Name:</b>         |  |
| <b>Enrolment No:</b> |  |

**UNIVERSITY OF PETROLEUM AND ENERGY STUDIES**  
**Online End Semester Examination, June 2021**

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| <b>Course: Operations Management</b> | <b>Semester: II</b>    |
| <b>Program: MBA Power Management</b> | <b>Time 03 hrs.</b>    |
| <b>Course Code: LSCM 7001</b>        | <b>Max. Marks: 100</b> |

**SECTION A**

1. Each Question will carry 5 Marks
2. Instruction: Explain the following from Q1 to Q4 in one or two sentences. Q5 and Q6 are multiple choice questions

| S. No. | Question   | CO  |
|--------|--|-----|
| Q 1    | Kanban   | CO1 |
| Q2     | ERP  | CO1 |
| Q3     | MAD in Forecasting.  | CO1 |
| Q4     | Six Sigma  | CO1 |
| Q5     | Which of the following generates pressure to increase inventories?<br>A) inventory holding costs<br>B) ordering costs<br>C) storage and handling costs<br>D) taxes and insurance         | CO1 |
| Q6     | Which of the following does NOT generate pressure to decrease inventories?<br>A) taxes and insurance<br>B) inventory holding costs<br>C) storage and handling costs<br>D) ordering costs | CO1 |

**SECTION B**

1. Each question will carry 10 marks
2. Instruction: Write short / brief notes

| S. No. | Question   | CO  |
|--------|--|-----|
| Q 1    | Discuss the features of ABC of analysis of Inventory control and their need. | CO2 |

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|--|--|------------|
| Q 2  | Explain the need for commitment from top management for Total quality Management.  | <b>CO2</b> |
| Q 3  | Discuss about various objectives of Operations Management?   | <b>CO2</b> |
| Q 4  | Analyze and discuss the need for Lean management and the philosophy behind the same.   | <b>CO3</b> |
| Q 5  | Discuss the various methods of forecasting using Time series?  | <b>CO3</b> |
| <b>Section C</b>   |  |            |
| <p><b>1. Each Question carries 20 Marks.</b><br/> <b>2. Instruction: Answer any one question</b></p> |  |            |
| Q 6  | <p>A museum of natural history opened a gift shop which operates 52 weeks per year. Top-selling SKU is a bird feeder. Sales are 18 units per week, the supplier charges \$60 per unit. Ordering cost is \$45. Annual holding cost is 25 percent of a feeder's value. Management chose a 390-unit lot size. Please mention the formulas used for calculations and the variables.</p> <p>a) What is the annual cycle-inventory cost of the current policy of using a 390-unit lot size? Would a lot size of 468 be better? ( 10 marks)<br/> b) Calculate the EOQ and its total annual cycle-inventory cost.( 10 marks)</p> <p style="text-align: center;">Or</p> <p>Critically analyze various types of layouts and their advantages in improving performance of the operating system. ( 20 marks)</p> | <b>CO4</b> |