

Roll No.
SAP ID



UNIVERSITY OF PETROLEUM AND ENERGY STUDIES
On-line End Semester Examination, January 2021

Course: Organizational Behavior
Programme: BBA OG/FT
Semester: 1st

Course Code: HRES 2001

Time: 03 hrs.

Max. Marks: 100

Instructions:

Read the questions carefully and answer in your own words.

The online examination committee of the School would also look for similarity of two answer scripts and if answer scripts of two or more students are found similar, both the answer scripts shall be treated as copied and lead to cancellation of the paper. In view of the aforesaid points, the students are warned that they should desist from using any unfair means.

SECTION A: All the questions are compulsory.

| S. No. | | Marks | CO |
|--|---|-------|-----|
| 1 | What do you mean by group behaviour? | 05 | CO3 |
| 2. | How is leadership defined? | 05 | CO4 |
| 3. | Explain perceptual error. | 05 | CO3 |
| 4. | What are the personal factors in stress? | 05 | CO2 |
| 5. | Illustrate the major reasons of conflict in organization. | 05 | CO1 |
| 6. | What are the major contributing factors to personality? | 05 | CO3 |
| SECTION B: All the questions are compulsory. | | | |
| 7. | What are the advantages and disadvantages of group decision making? | 10 | CO1 |
| 8. | Explain the characteristics of leadership. | 10 | CO1 |
| 9. | Discuss the role of brainstorming in decision making process. | 10 | CO2 |
| 10. | Explain the various types of conflicts in organizations. | 10 | CO3 |
| 11. | What can be the consequences of "Job Stress". How inter-personal relationships help in reducing job stress. | 10 | CO2 |
| SECTION C: Attempt any one of the following- Long answer type | | | |
| 12. | Explain the relationship in detail- $L=F(f,g,w,s)$. Discuss the contingency theory of leadership. | 20 | CO2 |
| OR | | | |

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| | Explain the changing nature of conflict with examples from export and Oil companies in India. Illustrate conflict management. | | |
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