UNIVERSITY OF PETROLEUM AND ENERGY STUDIES
End Semester Examination, December 2020

Course: Business Process Management   **Semester: V**
Program: B.Tech- CS-OGI   **Time: 03 hrs.**
Course Code: CSBA2001   **Max. Marks: 100**

Instructions: all questions are compulsory

SECTION A		[30]	
S. No.	Write short notes on the following	**Marks**	**CO**
Q 1	What is Business Process?	**5**	**CO1**
Q2	Name 5 Stake holders in Business Process.	**5**	**CO1**
Q3	Explain degree of automation.	**5**	**CO2**
Q4	Explain Vision.	**5**	**CO3**
Q5	What is process engine?	**5**	**CO2**
Q6	Identify the Phases of BPM lifecycle	**5**	**CO3**
SECTION B		[50]	
	All questions are compulsory	**Marks**	**CO**
Q7	Explain in detail the benefits of BPM.	**10**	**CO3**
Q8	Illustrate the concept of Business Process Re-engineering	**10**	**CO2**
Q9	Explain in detail the concept of Cloud BPM	**10**	**CO4**
Q10	Explain the Six categories of BPM.	**10**	**CO4**
Q 11	Identify the different components of BPM Suite. (With examples)	**10**	**CO3**
SECTION-C			
	Any 1 question is to be attempted (Marks- [20])	**Marks**	**CO**
Q 12	Design & Explain a business process model and its overview for a CAB booking system.	**20**	**CO5**
Q13	Identify the interaction between business process and data for the above scenario.	**20**	**CO5**