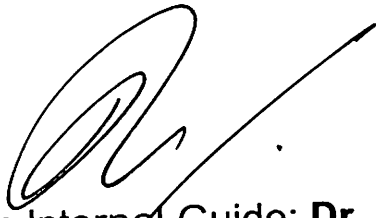


# CERTIFICATE

This is to certify that the thesis on “**The Impact of Privatization of Electricity Distribution on Quality of Service: An Analysis for the Case of Delhi, 2000-2007**” submitted to University of Petroleum & Energy Studies, Dehradun, by Ms. Meenu Mishra in partial fulfillment of the requirement for the award of Doctor of Philosophy (Management), is a bonafide work carried out by her under our supervision and guidance. The research work carried out by Ms. Meenu Mishra is original in nature.

It is certified that Ms. Meenu Mishra has submitted her thesis based on successful completion of her research work under our joint supervision.

**Signature**



Name of the Internal Guide: **Dr. Parag Diwan**

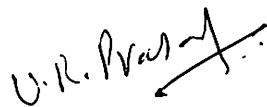
Designation: Vice Chancellor, University of Petroleum & Energy Studies

University of Petroleum & Energy Studies

Bidholi, Dehradun, Uttaranchal

Date: 16.1.2009

**Signature**



Name of the External Guide: **Dr. U. R. Prasad**

Designation: Assistant Chief (Economics)

Central Electricity Regulatory Commission, Govt. of India

Date: 16.1.2009