# **3. USE CASE AND ACTORS**

#### *ELEMENTAL FUNCTIONAL & COGNITIVE SAFETY IN DISASTER PREPAREDNESS & MANAGEMENT*

#### **Abstract**

This paper discusses the concept of Safety Grid in the evolving Public Safety LTE Network and relates to system of systems as in internet of everything. The aspects of an integrated system are compared against Safety-Grid. Chemical accidents are reviewed and chemical storage tank is taken as a case to identify disaster preparedness aspects against *Theory of Constraints, Cognitive Requirements, and Functional Safety* 1910.210 is constructed in the backdrop of Functional, Operational and Cognitive safety aspects with Situation Handling attributed to Boyd's OODA Loop. The NIEM 3.0 model on emergency management is reviewed and aspects related to disaster management scenarios and inter organizational communication needs are found missing. These findings are corroborated with the APCO's unified CAD functional requirements. The paper concludes with summarizing the different requirements for compliance management in Construction, Operation and Management of Chemical Storage Tanks and highlights importance of cognitive aspects and Information Model.

#### *Keywords*

Theory of Constraints, Functional Safety, OODA, NIEM, Safety grid.

## 1. INTRODUCTION

Safety Management can be defined as a businesslike approach to safety. It is a systematic, explicit and comprehensive process for managing safety risks. As with all management systems, a safety management system provides for goal setting, planning, and measuring performance. A safety management system is woven into the fabric of an organization. It becomes part of the culture, the way people do their jobs. Globally governments have begun to adopt a national broadband plan and also provide a dedicated spectrum for Public Safety utilizing the Evolved Packet Core Long term Evolution.

Safety Management deals with both the prevention of accidents and as well as managing emergencies. The suitability of the LTE networks and the architectures for emergency response has been detailed out by the Dept. of Homeland security [1]. Safety Life Cycle encompasses design corrections, periodic maintenance, layers of protection to emergency management.

The California department of Public safety had detailed out in its CAPSCOM program the need for System of Systems approach for an effective public safety system coinciding with the National Broadband Plan. The systems thinking paradigm creates a human centered approach in the systems design and the overall system safety is then a function of interactions, interfaces and risk reduction by proactive monitoring and probabilistic failure models.

In this paper we discuss the relational aspects of the System of Systems and deduce the elemental and cognitive aspects of functional safety for such a communication system for Emergency Preparedness and Management.

This paper excludes the elemental redundant reliable communications channel from the study as this has been covered extensively in various papers on Sensor Networks and Public Safety LTE[2]

An elaborate review of Functional Safety design and management techniques is outside the scope of this paper. The material available [3] can be used for further reading.

## 2. THE SOS VIEW & THE SAFETY GRID

The California department of public safety had given in its view the next generation public safety system shall be a system of systems and this helps the scalability and reliability of the overall system[4]. In our earlier paper on review of public safety management system[5] and the vision of Ex. CTO of the United States[6], the representation of the *S*afety *G*rid looked as in Figure 1.



#### **FIGURE 1 SAFETY GRID**

This research is concentrated around chemical plants and hazards due to fire and gas sources. We begin by examining a fire and gas detection and control system in the Safety Grid. The integrated safety system in a plant looks as in Figure 2 [7].Mapping this to the Safety grid, a relational matrix is obtained as in Table 1.



#### **FIGURE 2 INTEGRATED SAFETY SYSTEM**

From the relevance information in the Table 1, it is evident that the relational correlation between the Safety Grid and the integrated safety system exists.

It is seen that the Emergent needs of Integrated safety systems is strongly grounded on Functional Safety , effective operating environments and emergency response as a layer of protection. When looking at the Emergency Management, cognitive aspects of Alarm Visualization and Perception take higher root. The emergent needs of cyber security has become another layer of protection and alerting independently. The scope of this paper is limited to the functional safety aspects in the system. The security integrity of the framework shall abide the standard security guidelines driven by NIST and other security organizations.In this paper we develop the vital requirements for functional safety in Communicating Safety Systems for the Safety Grid by taking a case of safety in storage tank construction & operation.

#### **TABLE 4 RELATION B/W SAFETY GRID & INTEGRATED SAFETY SYSTEMS**



# 3. FUNCTIONAL , COGNITIVE & SITUATIONAL SAFETY : A **STUDY**

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Elemental Functional Safety is about characterizing the various systems and sub systems in the overall interaction plane as individual elements and the relationship of *SUM OF ITS*  **PARTS**. The process industry has already gone forward in this notion by characterizing the level of Safety Integrity of each element participating in a particular Safety Function. The Automotive Industry has also taken the same view of Sum of Parts approach for the overall functional safety of a vehicle with ISO 26262 or ASIL requirements.

In Emergency Preparedness and Management case the elemental functional safety plays a critical role in the design, construction, operation and maintenance phase of the Safety Life Cycle. Applying the principles of SIL/ ASIL the Safety integrity of the design and construction is achieved. In order to maintain a particular level of safety integrity of the system, the users (or) asset managers have a great deal of responsibility in staying compliant to the needs.

The functional safety framework as detailed by the IEC 61508 ranges from concept development to decommissioning as shown in Figure 3.



**FIGURE 3 FUNCTIONAL SAFETY MODEL**

The Functional safety is best assured by Design and continuous monitoring. Safety Integrity categorizes systems into 4 grades of reliable operations SIL 1, 2, 3, & 4 based on Failure levels as defined by the *Safe Failure Fractions which is a ratio of undetected failures to total failures*. Safety management is primarily dependent on FMEA techniques and probabilistic risk reduction techniques like ALARP (As Low as Reasonably Possible). This is done by continuous assessment and periodic monitoring or proof testing[3].

In the integrated system perspective the safety integrity is best assured by convolving the needs of different consumers which could be a human, an automated process agent (thing) or the process itself. The following info graphic represents Figure 4 the complex web of integration[8].



Source: Cisco, 2012

#### **FIGURE 4 INTERNET OF EVERYTHING[8]**

The safety integrity of such an integrated safety system would then be a function of the process, people, and the interacting component itself. In a public safety system, a process could be represented as in Figure 5.



#### **FIGURE 5 SAFETY SYSTEM INTERACTION VIEW**

This view signifies us the elemental functional safety required in each of the work sections and the Asset design and Management requirements. We see that in the entire process there is human always in the chain and his interaction with the process is critical for effective functioning of the integrated system.

In the integrated systems human play a crucial role and as stipulated by different System Safety practitioners, the safety and accident are characterized as "Accidents are treated as the result of flawed processes involving interactions among people, social and organizational structures, engineering activities, and physical and software system components [9]". The overall emphasis is thus on the systemic nature of the system and its dynamic behavior of interactions.

As per STAMP theory Leveson suggests accidents as manifestation of Constraints or Lack thereof. In the safety management of integrated systems as depicted in Figure 5, we see the safety

function is function of Cognitive ability and the safety integrity of the System or Component participating in the process.

On the other hand Abnormal Situation Management is all about communicating the right alert with effective information to the user or the process to act further [10]. The different users and the process involved here then require right information to act upon. The cognitive ability of the human is considered as a major source of producing and operating safer systems. The Human/Socio Technical Ability and accidents are modeled by Hollnagel as Functional Resonance Analysis methods. The breadth-first principle applies to

- 1) Understanding the system as a whole and developing the constraints
- 2) Understanding the various functions involved (Human, Systems, Social) and characterizing the resonance to categorize risks.
- 3) Applying the model to understand risks as well as accident behaviors.[11]

The situational awareness thus becomes the output of this risk model and potential accident behaviors and scenarios. The overall safety is then a function of the Functional Safety behaviors, conformance to constraints and human cognition. The Human Cognitive error types as described by HSE at Govt. of UK, is both willful and inadvertent as in Figure 6.



Based on this, the systems design has to handle reductions in Action and Thinking Errors and the further subject has to handle violations by regular forced and random audits to mitigate errors occurring. Situational Awareness during Emergency Management is governed by a different set of cognitive process, where the efficiency of the current awareness is more critical. The OSHA standards like 1910.120 [12], categorize the emergency response into the following as in

Table 5.



#### **TABLE 5 OSHA EMERGENCY RESPONSE CRITERIA**

## 4. SAFETY IN CHEMICAL STORAGE TANK: A CASE

In controlled systems there is a fair expectation that effective documentation control is available and used to control the changes in the system and correspondingly the associated behaviors. The auditing functionality acts as the sensing boundary. There has been an insufficiency in effective and regular auditing by authorized third parties as cited by Mannan[13] . Compliance to Guidelines and Constraints are surrounded by Cognitive Capabilities of the users and are situational as well as bound by the organizational commitments. Table 6 lists the major accidents related to Tanks and spills.



#### **TABLE 6 MAJOR ACCIDENTS IN TANK SPILLS**

These accidents signify the lapses in compliance adherence and inadequacy of audits to prevent failures and accidents. The public safety disaster preparedness requires building such adequacies in continuous measurements and audits against the documented constraints and cognitive requirements.

The requirements for tank construction and management were categorized in three different buckets i.e.1) Theory of constraints 2) Cognitive Requirements and 3) Elemental functional safety. Table 7 summarizes these requirements.



**TABLE 7 REQUIREMENTS FOR TANK CONSTRUCTION**

Table 7 indicates that there is a higher level of requirements arbitrated towards Construction time, i.e. to Design things Right the First Time. There is a good emphasis placed on Cognitive Requirements both during Design and Operations. Theory of constraints plays a significant role during design stage. Identifying the constraints for design, enables design first time right. It is presumed that the Constraints are controlled during the operational stage, though there is a practical limit on how the constraints are contained.

Utilizing the emergency management guidelines from

Table 5, a relationship diagram is drawn between the elements as either 1) *Implements* or 2) **Utilizes** as shown in Figure 7**.** In an emergency management scenario theory of constraints is ruled by Tactical Support and operational effectiveness. Hence the map is loaded with categories of a) Functional, b) Operational and c) Cognitive safety. Boyd explains the emergency operations and military operations as tactical operations management principle and governs the framework as OODA (Observe, Orient, Decide & Act). The emergency response handling is characterized by the OODA [14] framework. Safety grid hypotheses earlier would act as an effective instrument in the emergency management. The National Information Exchange Model

(NIEM) the nodal agency for standardization of information has been developing the Emergency management information model. We discuss the OODA needs w.r.t public safety applications and compare the NIEM model later in this paper.



**FIGURE 7 SEGREGATION OF COGNITIVE AND FUNCTIONAL SAFETY OF OSHA ER**

## 5. DISCUSSION

In the cases described in Table 6 , the amount of lack of compliance is evident and both STAMP theory and the FRAM theory have proved right. The audit functions are also in lapses and as Mannan puts it, it is impossible to have government bodies alone to sufficiently monitor compliance[13]. Auditing Bodies and Supplementary Auditing Systems (Manned and Unmanned Sensors) have to be placed to enforce compliance and reduce such accidents. The requirements in tank construction and operations are further categorized with respect to 1) Diagnostic Sensing, 2) Automated Sensing, 3) Manual Verification & 4) Periodic Inspection.

The summary of this categorization is shown in Table 8.



#### **TABLE 8 SENSING & VERIFICATION CATEGORY**

The number of requirements that the Manual Verification can solve in the safety of the Tank Construction and Maintenance is 50. Of this 22 are Cognitive Requirements, and 28 are based on Constraints and Functional Safety. The 28(56%) requirements from Functional Safety and Constraints can be rule based and can trigger alarms. The other 44% that require Manual Verification require the Cognitive Efficiency of the user to verify the compliance. There are 20 requirements under cognitive requirements which can be diagnosed or be Rule based. There are 7 cognitive requirements which have to be dealt with Periodic inspection. Functional Safety

inherently mandates that systems that are designed for safety integrity are maintained through life time. Thus the 44 odd requirements under diagnostic sensing and automated sensing have to behave fail safe, i.e. there is adequate time to replace these safety or safety enablement devices. In the purview of the Public Safety, the accidents are caused by improper management and human errors either inadvertent or willful, the public safety system of Systems network should consider the ways in which it can improve the Compliance Adherence and periodic audits. The audit system thus should be composed of Cognitive efficiency and Functional efficiency.

Table 9, depicts the OODA needs and a shared Situational Awareness View during a disaster of a storage tank fire or explosion. The Enumeration codes or the Standard Objects defined by the Emergency Management domain do not provide a situational awareness or a Common Operating Picture view to the different subscriber community (Law Enforcement, EMS, Fire Department). This observation is also corroborated with the findings and recommendations from APCO international on the High Priority Information Sharing Needs for Emergency Communications and First Responders [15], which observes twelve critical needs, out of which the following three are critical as shown in Table 10.



### **TABLE 9 OODA INFORMATION SHARING NEEDS**





## 6. CONCLUSION

 In this paper, we developed a view of the functional and cognitive safety required in the overall Safety/Emergency Management function. We demonstrate the need for cognitive safety from the requirements in constructing and operating the Storage Tanks. This accounts to more than 42 percent of the overall functional safety while "Theory of Constraints" accounts for 32 percent. The principle of functional safety is important though it only accounts for 26 percent of the safety requirements. On the other hand, our hypothesis that the NIEM model was sufficient to satisfactorily accommodate the Disaster Management Scenario proved insufficient and further substantiated the high priority needs identified by the APCO. Further, the APCO needs corroborate the initial model of Service Oriented Architecture and availability of API for the broadband public safety LTE networks.

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APPENDIX-1:  $APPENDIX - 1:$  TANK SAFETY CONSTRUCTION & OPERATIONS : CATEGORIZATION W.R.T SAFETY SEGMENTATION & TANK SAFETY CONSTRUCTION & OPERATIONS : CATEGORIZATION W.R.T SAFETY SEGMENTATION & VERIFICATION METHOD VERIFICATION METHOD





















## $APPENDIX - 2:$



## NIEM EMERGENCY MANAGEMENT MODEL DOMAIN

